



Youth Dreamers Foundation

Licensed under section 8 (1) of the Companies Act, 2013 **License no.:** 105006

Email: info@youthdreamersfoundation.org **Website:** www.youthdreamersfoundation.org

R.Office: Flat No-2, D-31, 2nd Floor, Pocket 5, Acharya Niketan, Mayur Vihar, Delhi, 110091

Youth Dreamers Foundation Donation Refund Policy

Purpose & Scope of the Policy

Youth Dreamers Foundation has instituted a donation refund policy to ensure fair and transparent processing of requests for refund of donations as digital payments are becoming more frequent. All donations are disbursed in a timely fashion to Youth Dreamers Foundation supported projects working with Students to ensure that the program objectives are met.

Youth Dreamers Foundation India has developed a donation refund policy as part of our commitment to honoring and respecting the financial contributions that people make to Youth Dreamers Foundation. We recognize the importance of donations and want to ensure we establish appropriate principles of transparency and fairness with regard to the management of refunds.

This policy applies to all those who make financial donations to Youth Dreamers Foundation and to Youth Dreamers Foundation employees and volunteers responsible for processing and managing financial donations.

Rules For Refund

- ❖ If you would like your donation to Youth Dreamers Foundation India to be refunded.
- ❖ If an error is made in donating or if the donor changes their mind, we will honor all requests for refund that are made in writing within 15 (fifteen) days of the date the donation was made.
- ❖ The written request stating reason for requesting refund must be sent to the Email address stated below and **must** contain all the following details pertaining to the donation: Date of donation,
 - ✓ Donation amount
 - ✓ If donation was made through cheque/draft, please provide Cheque/Draft no.
 - ✓ If donation was made through credit card, please provide Credit Card no. (last 4 digits only).
 - ✓ If donation was made online, please provide Donation-ID.
 - ✓ Email: accounts@youthdreamersfoundation.org



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- ❖ Based on the written request from a donor, amount is adjusted by Youth Dreamers Foundation, the original donor receipt issued for the incorrect amount will become invalid and a new receipt will be issued by Youth Dreamers Foundation for the adjusted donation
- ❖ Youth Dreamers Foundation reserves the right to pass any refund transaction charged onto the donor
- ❖ Refunds will be returned using the original method of payment.
- ❖ However, Youth Dreamers Foundation is not obliged to make refunds and may, in its discretion, decline any requests for refund of donations, particularly if a tax exemption certificate has been issued.

Approval

The policy has been approved by the Board of Directors of Youth Dreamers Foundation on 10th August 2022. All decisions of Youth Dreamers Foundation in this regard will be final and binding on the donor.

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